

# **PROGRAM BRIEF** -

MicroMentor is a free online business mentoring platform that enables the world's largest community of purpose-driven entrepreneurs and business mentors to create powerful connections, solve problems and build successful businesses together. Mentors unlock ideas, tools, networks, and best practices that can result in better business decisions and offer support that can improve venture outcomes. When entrepreneurs have the skills they need, they have the potential to be potent drivers of innovation and sustainable economic growth by creating jobs locally in the communities they serve. MicroMentor was launched in 2009 by Mercy Corps in the USA and has since flourished people with 20 different languages and 179 countries reaching 209,000 entrepreneurs and 84,000 mentors. Together, we created 84,000 mentoring connections and 40,000 meaningful connections with an average of 48% of first messages receiving a response and 48% of profile completion rate. The MicroMentor platform was officially launched in Jordan in April 2019 and now it has expanded to the MENA region.

#### Donor:

MasterCard Center for Inclusive Growth | Google.org | EBRD | USAID (Iglaa)

## **Target Participants:**

Eentrepreneurs and Business Mentors in the Middle East and North Africa

## Implementing Organizations:

Mercy Corps

## Geography Focus:

Middle East and North Africa Region



### **Contact Information:**

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## **INTERVENTIONS**



## ONLINE MENTORING PLATFORM

Our easy-to-use online platform is free for users and accessible anytime, anywhere. People from around the world can form mentoring relationships on their own schedule no matter where they are located. As a result, we can overcome geographic limitations and deliver muchneeded business resources and training to underserved areas and communities. The Arabic platform is currently available in the MENA region.



### **PARTNERSHIPS**

MicroMentor MENA is partnering with relevant stakeholders across the MENA region to reach more entrepreneurs and mentors through their networks, integrate MicroMentor into their suite of services as well as utilize their expertise to provide training for entrepreneurs and mentors.



### **TRAINING & SUPPORT**

MicroMentor MENA conducts presentations, orientation sessions, webinars, online courses, and training courses for key partners and potential users. These sessions focus on how mentoring works, the benefits of mentoring, and the registration and match-making processes on the MicroMentor platform.



### **DIGITAL MARKETING**

MicroMentor MENA is now carefully focusing on Digital Marketing to reach more entrepreneurs and mentors in the MENA region and help in the process of creating opportunities to help entrepreneurs grow their businesses and give mentors the chance to give back to the community.





